

## GOVERNMENT OF WEST BENGAL

Health & Family Welfare Department

PHP Branch

'Swasthya Bhawan' GN - 29, Sector - V,  
Salt Lake City, Kolkata - 700091.

No. HF/O/PHP/219/0-05/04(3)

Dated, the 28th Feb., 2005.

From : The Joint Secretary to the Govt. of West Bengal.

To : (1) The Director of Medical Education, W.B. & Ex-Officio  
Secretary.

(2) The Director of Health Services, W.B. & Ex - Officio Secretary.

(3) The Commissioner for Persons with Disabilities, West Bengal.

45, Ganesh Chandra Avenue, Kolkata - 13.

**Sub :- Installation of Public Call Office in Govt. Hospitals for  
Rehabilitation of Physically Handicapped Persons.**

### MEMORANDUM

The matter of application by persons' with disabilities through the Society for Comprehensive Rehabilitation Service to the Physically Handicapped persons in India an -NGO for installation of Public Call Office (Telephone Booth) at Govt. Hospital Premises is raising objection at various corners for some time past. The Health & Family Welfare Department's order No. HF/O/MERT/2062/1M-23/98 dated 11-10-99 authorizing a particular NGO (aforesaid) to sponsor all applications of the disabled persons desirous of opening a PCO at Govt. Hospital premises for livelihood calls for serious introspection in view of reservations expressed by Deptt. of Women & Child Development and Social Welfare, Govt. of West Bengal, the Nodal Department for matter related to persons with disabilities. In context of the above and in cancellation of this Department's G.O. No. HF/O/MERT/2062/1M-23/98 dated 11-10-99 the undersigned is directed to say that the Government in the Department of Health & Family Welfare has adopted the following policies in respect of installation of Public Call Office in Govt. Hospitals for rehabilitation of Physically Handicapped persons.

2. Individual application from physically handicapped persons in this respect will not be entertained.

3. Hospitals which have a heavy load of indoor and outdoor patients and feel the necessity of a Public Call Office may approach the Telephone Department for a Telephone P.C.O. properly run by a handicapped person.

4. Persons who are handicapped by more than 50% may apply to the Post and Telegraph Department through the Commissioner, for Persons with Disability (PWD) West Bengal under Department of Women & Child Development and Social Welfare Govt. of West Bengal, 45, Ganesh Chandra Avenue, Kolkata - 13.



5. The economic status of the family of the handicapped person applying for P.C.O. should be judged and the applicant should be fully unemployed.

6. All the cost of installation should be borne by the applicant.

7. A reasonable amount of rent will have to be paid to the Hospital Authority by the owner of the P.C.O. and the owner of the P.C.O. shall arrange for its electricity and water charges and will be responsible to keep the place clean.

8. The P.C.O., so installed shall be under supervision of the Hospital Superintendent and will in no way and in no circumstances disturb the functioning of the Hospital.

9. The Hospital Authority will reserve the right to ask the owner of the P.C.O. at any time to vacate the space as and when it is required or if any of the conditions laid down in this regard is violated in the opinion of the Superintendent.

10. The owner of the P.C.O. in such circumstances shall be bound to vacate the space used for P.C.O. without claiming any compensation in anyway.

Sd/-

Joint Secretary.

No. HF/O/PHP/683/6M-16/2001Pt. 1(1)

Dated, Kolkata the 2nd Nov., 2004.

**Copy forwarded for information to the :-**

Sri Supriya Gutpa

Commissioner for persons with Disabilities,

Govt. of West Bengal, 45 Ganesh Chandra Avenue, Kolkata - 700 013

in reply to his Memo No. 67/1(7) / Com. dtd. 29.04.2004 and Memo No. 41/ Com. dtd 20/04/2004 by Special Messenger.

Joint Secretary.

Dated, Kolkata the 2nd November, 2004